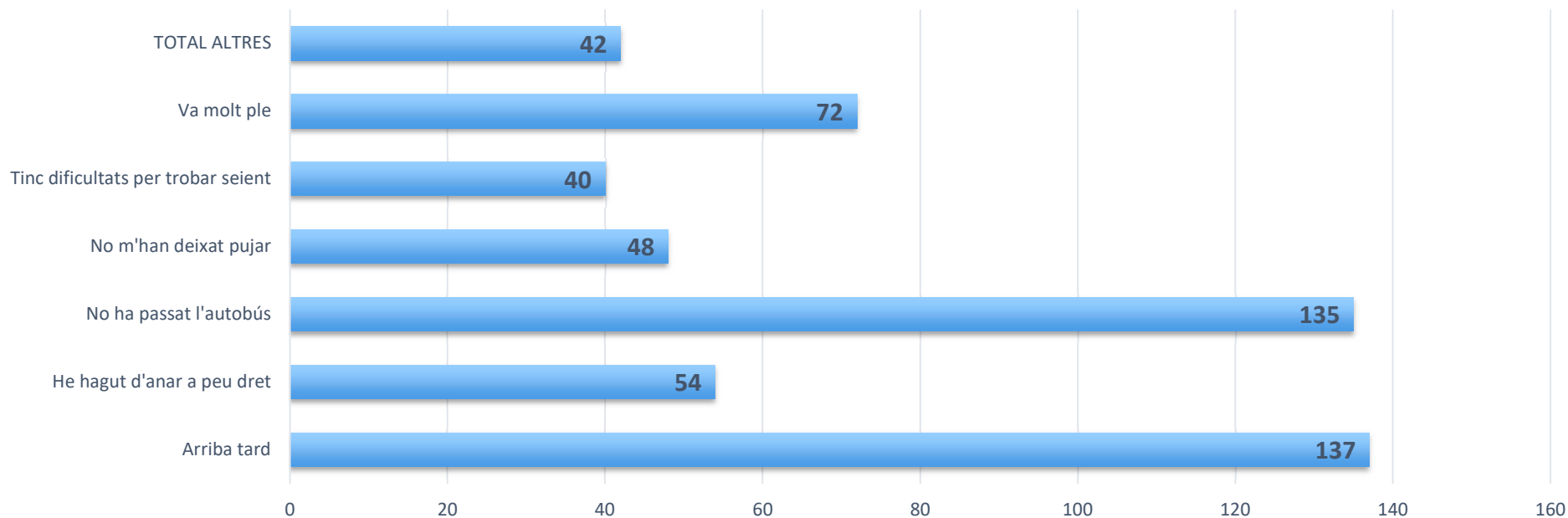


Total queixes MONBUS:
13/1/2023 - 29/6/2023 : 299 participants, 527 incidències recollides



Des del 30/4/2023 hi ha participat en l'enquesta de queixa 80 persones més, i el nombre de queixes ha pujat de 444 a 527.

Cal recordar que es va comunicar per part de la Generalitat i l'Ajuntament vam fer ressò que a partir del 15/5/2023 augmentaven freqüències i s'introduïen millores com l'augment de places en els horaris més utilitzats, telèfon de Monbús per informació continuada,... Des del 15 de maig al 29 de juny d'aquest 2023 51 persones han fet 73 queixes.

El 30/6/2023 està tancada l'enquesta de queixes.

Els dies sobre els que s'han fet més incidències es destaquen en la taula següent:

ANÀLISI QUEIXES FUNCIONAMENT DE MONBÚS

| Data | N. |
|------------|----|
| 4/2/2021 | 1 |
| 12/1/2022 | 1 |
| 8/3/2022 | 1 |
| 26/3/2022 | 1 |
| 15/9/2022 | 1 |
| 16/10/2022 | 1 |
| 19/10/2022 | 1 |
| 25/10/2022 | 1 |
| 15/11/2022 | 2 |
| 17/11/2022 | 1 |
| 28/11/2022 | 1 |
| 3/12/2022 | 2 |
| 6/12/2022 | 2 |
| 9/12/2022 | 1 |
| 12/12/2022 | 3 |
| 13/12/2022 | 1 |
| 15/12/2022 | 3 |
| 16/12/2022 | 1 |
| 19/12/2022 | 1 |
| 20/12/2022 | 2 |
| 22/12/2022 | 1 |
| 27/12/2022 | 1 |
| 29/12/2022 | 2 |
| 2/1/2023 | 2 |
| 5/1/2023 | 1 |

| | |
|-----------|---|
| 7/1/2023 | 2 |
| 9/1/2023 | 2 |
| 10/1/2023 | 7 |
| 11/1/2023 | 1 |
| 12/1/2023 | 3 |
| 13/1/2023 | 1 |
| 14/1/2023 | 4 |
| 15/1/2023 | 1 |
| 16/1/2023 | 1 |
| 17/1/2023 | 8 |
| 18/1/2023 | 2 |
| 20/1/2023 | 2 |
| 21/1/2023 | 2 |
| 22/1/2023 | 1 |
| 23/1/2023 | 1 |
| 24/1/2023 | 4 |
| 25/1/2023 | 1 |
| 26/1/2023 | 1 |
| 27/1/2023 | 1 |
| 28/1/2023 | 1 |
| 29/1/2023 | 1 |
| 30/1/2023 | 1 |
| 31/1/2023 | 1 |
| 1/2/2023 | 1 |
| 2/2/2023 | 1 |
| 3/2/2023 | 1 |

| | |
|-----------|---|
| 6/2/2023 | 2 |
| 7/2/2023 | 8 |
| 9/2/2023 | 3 |
| 11/2/2023 | 1 |
| 12/2/2023 | 2 |
| 13/2/2023 | 2 |
| 14/2/2023 | 1 |
| 15/2/2023 | 1 |
| 16/2/2023 | 6 |
| 17/2/2023 | 2 |
| 18/2/2023 | 2 |
| 19/2/2023 | 1 |
| 20/2/2023 | 2 |
| 21/2/2023 | 8 |
| 22/2/2023 | 1 |
| 23/2/2023 | 2 |
| 24/2/2023 | 1 |
| 25/2/2023 | 2 |
| 28/2/2023 | 3 |
| 1/3/2023 | 4 |
| 2/3/2023 | 4 |
| 3/3/2023 | 1 |
| 5/3/2023 | 2 |
| 6/3/2023 | 3 |
| 7/3/2023 | 1 |
| 8/3/2023 | 2 |

| | |
|-----------|---|
| 10/3/2023 | 2 |
| 12/3/2023 | 1 |
| 13/3/2023 | 1 |
| 14/3/2023 | 3 |
| 15/3/2023 | 2 |
| 16/3/2023 | 1 |
| 17/3/2023 | 4 |
| 20/3/2023 | 1 |
| 21/3/2023 | 1 |
| 22/3/2023 | 1 |
| 24/3/2023 | 2 |
| 26/3/2023 | 2 |
| 27/3/2023 | 2 |
| 29/3/2023 | 1 |
| 30/3/2023 | 2 |
| 3/4/2023 | 1 |
| 5/4/2023 | 1 |
| 6/4/2023 | 1 |
| 14/4/2023 | 1 |
| 17/4/2023 | 1 |
| 18/4/2023 | 2 |
| 20/4/2023 | 2 |
| 21/4/2023 | 2 |
| 24/4/2023 | 1 |
| 25/4/2023 | 3 |
| 26/4/2023 | 3 |

| | |
|-----------|---|
| 27/4/2023 | 4 |
| 28/4/2023 | 1 |
| 29/4/2023 | 2 |
| 2/5/2023 | 1 |
| 3/5/2023 | 2 |
| 5/5/2023 | 2 |
| 6/5/2023 | 1 |
| 8/5/2023 | 6 |
| 9/5/2023 | 1 |
| 10/5/2023 | 4 |
| 12/5/2023 | 4 |
| 15/5/2023 | 5 |
| 16/5/2023 | 1 |
| 17/5/2023 | 4 |
| 18/5/2023 | 1 |
| 19/5/2023 | 1 |
| 22/5/2023 | 1 |
| 23/5/2023 | 2 |
| 25/5/2023 | 2 |
| 26/5/2023 | 1 |
| 29/5/2023 | 1 |
| 30/5/2023 | 1 |
| 31/5/2023 | 2 |
| 1/6/2023 | 2 |
| 6/6/2023 | 1 |
| 8/6/2023 | 2 |

| | |
|------------|----|
| 9/6/2023 | 1 |
| 13/6/2023 | 2 |
| 14/6/2023 | 2 |
| 15/6/2023 | 1 |
| 16/6/2023 | 2 |
| 18/6/2023 | 1 |
| 19/6/2023 | 3 |
| 20/6/2023 | 1 |
| 21/6/2023 | 7 |
| 22/6/2023 | 5 |
| 23/6/2023 | 3 |
| 26/6/2023 | 1 |
| 29/6/2023 | 3 |
| 21/12/2023 | 1 |
| Diversos | 28 |
| N/C | 10 |